**Privacy Policy ​**

**Introduction**

Southern Crescent Sexual Assault and Child Advocacy Center ("SCSAC-CAC”,”we," "us," "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services. By accessing or using our services, you agree to this Privacy Policy.

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**Information We Collect**

We may collect personal information that you voluntarily provide to us when you:

* Visit our website.
* Contact us for customer support.
* Provide your phone number for communication purposes.

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**How We Use Your Information**

We use the information we collect for the following purposes:

* To provide, operate, and maintain our services.
* To improve, personalize, and expand our services.
* To understand and analyze how you use our services.
* To communicate with you, including for customer service, updates, and other information related to the service.

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**Opt-In Consent**

We obtain your opt-in consent when you provide your phone number. You will be asked explicitly if you consent to receive communications from us via your phone number. You may opt-out at any time by contacting us or using the unsubscribe link provided in our communications.

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**Sharing Your Information**

We do not share, sell, rent, or trade your personal information with third parties. Your information is only used by SCSAC-CAC for the purposes stated in this Privacy Policy.

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**Data Security**

We use administrative, technical, and physical security measures to protect your personal information. While we strive to protect your personal information, we cannot guarantee its absolute security.

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**Your Rights**

You have the right to:

* Access the personal information we hold about you.
* Request that we correct any inaccurate or incomplete information.
* Request that we delete your personal information.
* Withdraw your consent at any time, where we rely on your consent to process your personal information.

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By opting into SMS from a web form or other medium, you are agreeing to receive SMS messages from SCSAC. This includes SMS messages for appointment scheduling and appointment reminders. Message frequency varies. Message and data rates may apply. See privacy policy at <https://www.scsac.org>. Message HELP for help. Reply STOP to any message to opt out.

**Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on our website. You are advised to review this Privacy Policy periodically for any changes.

**Contact Us**

If you have any questions about this Privacy Policy, please contact us at:

Southern Crescent Sexual Assault and Child Advocacy

Email: support@scsac.org

Phone: 770-415-8000

Address: PO Box 1788, Jonesboro, GA 30236

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